

**SURGICAL SERVICES
PHYSICIAN
RECOGNITION AWARD**



PRESENTED TO

Dr. Steven S. Louis

Nominated by: Tricia Gallet BSN RN CAPA

Excellence in: *Compassionate Care*

I would like to recognize Dr. Louis for his dedication to his profession and compassion for his patients. I have had the opportunity to work with Dr. Louis on process improvement as well as direct patient care. I admire his need for absolute perfection!

This past February my daughter, Samantha, suffered a traumatic right leg femur fracture at gymnastics practice. She was taken to GSAM ER where she was evaluated and treated. Discharge instructions included to follow up with an orthopedic surgeon. The next morning Samantha was in excruciating pain and with the amount of pain she was having I felt the need to expedite that follow-up. I called my colleagues in SCP knowing Dr. Louis had schedule cases that day and I hoped he could take a look at her x-rays. Within 30 minutes of my call to SCP, Dr. Louis had viewed Samantha's films and called me at home to discuss the injury. He sensed the concern in my voice and explained the needed plan of care with me. After 3 phone discussions that day and an attempt to get Samantha on the surgical schedule for that day, Dr. Lou was able to schedule surgery for the next morning.

In the 8 weeks following surgery, Samantha had 3 post-op visits with Dr. Louis. At each visit Dr. Louis, understanding Sam's passion for gymnastics, took the time to address the importance of physical therapy as well as the mental aspect of returning to the gym. Dr. Louis really personalized this experience for me and my family. He went above and beyond to ensure Samantha had the immediate care she needed to achieve an optimal recovery.

Dr. Louis truly exemplified compassion for my family and me, as a surgeon and as a human being! I am proud to know and work with Dr. Louis. He is an asset to GSAM and the surrounding community!